

European Castles Tours – Astrid Baur Travel

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TERMS AND CONDITIONS

For Short Tours and Day Tours from Munich and Füssen

European Castles Tours are operated by Astrid Baur Travel, based in Hopfen am See, Germany

Payment and Cancellation

Payment in full is due one week prior to the tour. Payment in full is due at booking time if less than one week in advance. If cancelled before 48 hours of commencement of the tour, a full refund will be made. After that, 50 % of the total price will be reimbursed. In case of cancellation or no show on departure date, no refunds will be given. If a tour is cancelled in advance due to war or other force majeure cause, full refunds will be provided. Payments can be made by credit card (Visa and MasterCard), PayPal, check or bank draft.

Tour Departure

The guest is responsible for arriving at the point of departure, with all required documentation, at the time set forth in the tour documents. The tour operator will have no obligation to refund any amount paid by the guest in the event the guest misses the departure of the tour. Guests will be allowed to join the tour late, but must make and pay for their own arrangements to do so.

For guests who book flights that arrive outside the arranged times, there is a possibility of a private transfer. Please ask about possible arrangements and prices.

Travel Documentation

The guest has sole responsibility for determining his or her immigration requirements and obtaining appropriate documentation, including but not limited to passports. Most countries require that the passport be valid for at least six (6) months beyond the conclusion of your trip. Due to tighter international travel regulations, the processes for issuing passports in the United States, Canada, and other countries have been backlogged and citizens may experience long delays. If you need a new passport, act early.

Participation

For the benefit of everyone on your tour, Astrid Baur Travel reserves the right to accept or reject any tour participant and to remove any participant whose conduct is deemed incompatible with the interests of the other participants.

Substitutions

Requirements to make substitutions for published meal, accommodation, or sightseeing features do not occur frequently on these tours, but may become necessary due to circumstances beyond the control of Astrid Baur Travel.

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Children

On the Bavarian Castles Highlights Tour from Munich:

Children who are at least 8 years old are welcome to join. Experience has shown that younger children do not fully enjoy these types of tours.

Children between 8 and 16 years of age receive a 40 % discount if sharing a room with 2 adults.

On the Day Tours from Munich there is no age limit.

Travelers Who Need Special Assistance

These castle tours are not suitable for persons with significant physical disabilities. These tours involve walking, climbing stairs, and getting on and off motor coaches and other forms of transportation not equipped with facilities for disabled guests. Astrid Baur Travel regrets that it cannot provide individual assistance to a tour participant for walking, dining, getting on and off motor coaches and other vehicles, or other personal needs.

A qualified and physically able companion must accompany travelers who do need such assistance, and must assume total responsibility for their well-being. Guests may omit participation in more demanding activities. Motorized scooters are unsuitable.

Privacy Policy

Contact information provided to Astrid Baur Travel is used for answering questions and for tour booking purposes only, and is not sold, shared or otherwise disclosed to any other company, organization or individual.

Photographic Release

Group photos of participants may be posted on tour descriptions web pages after some tours. Unless guests issue specific instructions that they are not to be included it is assumed that they consent to such use of their likeness. Guests who wish to decline may advise using the "Special Requests" portion of the Supplementary Information form. In the event that a guest declines, it is expected that he or she will not participate in arranged group photo sessions.

Liability and Responsibility

Astrid Baur Travel acts solely as an agent for the guest, and assumes no responsibility whatsoever in whole or part for any occurrences including but not limited to any delay, loss, accidents, personal injury, sickness, medical expenses, or property damage occasioned by fault or negligence of any person, employee or company entrusted with the performance of such service from whatever cause.

Astrid Baur Travel assumes no responsibility whatsoever for any expense or inconvenience caused by late arrivals and departures of trains, ships, airplanes, buses, autos or any changes of schedule.

Astrid Baur Travel assumes no responsibility for the loss of, or damage to your luggage, money, jewelry, valuables or any other belongings whatsoever and howsoever caused. I am aware that travel insurance may be available for me to purchase.

Terms and Conditions Changes

These Tour Terms and Conditions for Short Tours are subject to change as circumstances warrant. Notice of change will be posted in the Reservations section of the European Castles Tours website. The Terms and Conditions current at the time of Reservation Confirmation will apply to clients' tours. The above Terms and Conditions are current as of April 14, 2015.