

August 5, 2013

My mom and I traveled on the European Castles Tour with Astrid and Andrew in June/July 2013. It was my mom's 60<sup>th</sup> birthday present. We were greeted very promptly as Astrid had said in her welcome letter. Everything was easy to follow such as times to be up, where to be, and what we were doing. We met some amazing people. Astrid was great with multi-tasking. Just an amazing woman, in my opinion. She seemed to handle anything that came her way.

Shortly into the trip my mom became extremely sick and had to be sent to a local German hospital by ambulance and then later by helicopter to a bigger hospital. Andrew stayed with us through the ordeal to help translate, help me with luggage and taxi. He was a life saver for me, I could not have made it through that first day without him.

Astrid continued to help by text, email, and telephone with transportation and translation. It was a comfort to hear from them each day while I waited around in hospital rooms. Although my mom and I did not get to finish the rest of our tour with them, I can definitely say that I would recommend them highly. I look forward to truly taking a trip with Astrid in the future

Thanks Astrid and Andrew for everything!

Sincerely,

Michelle Anderson, Tennessee