

December 15, 2015

Dear Astrid, Carolin & Barbara,

First, I want to apologize for taking nearly 3 months to write this email. It seems like more than that since our perfect vacation in Germany, Italy & Austria. To refresh your memory we arrived in Munich on September 10th and left Munich on Sunday Sept. 20th.

We joined the group for several days and then met with Barbara and some of the group for the Venice extension. After 3 fabulous days, we left with Barbara for an even better 3 days in Salzburg and the surrounding area. We stayed an extra day and had a great time at the first day of Oktoberfest in Munich.

Overall, Joanne and I had an exceptional vacation and the team at European Castle Tours was the biggest contributing factor for that experience. My friend Carolin was so helpful and patient in helping me plan out the custom tour that worked out so well. Even though we packed so much activity in those 10 days we never felt rushed or not given the quality experience your company promised.

We feel that we were treated so well and even got to have the Boss, Astrid, be our guide for the first part of the tour. We truly enjoyed her guidance, knowledge and patience. Extra thanks for changing the hotel in Hopfensee that was really nice. Also, the Hotel in Salzburg and the view was spectacular!!

Finally, our tour guide supreme, Barbara. We thank you so much for the special attention and careful planning and giving us special touches. Joanne and I feel like we made a new friend for life after only spending a few days together. Extra thanks to all for the great hotel on Lido Island and in Salzburg. The Mozart dinner theatre on our last night in Salzburg was a classy and memorable experience. In fact, it has turned me on to classical music as I listened to Mozart all day today.

A special thank you to Franz who was our tour guide for the Castle Tour Day. He really worked hard that day and kept his patience. The parade with the cows coming down the hill was a real fun experience.

Again, we thank all of you SO MUCH for the great care and service you provided to us. We will keep you in mind for a future vacation.

Regards,
Ed & Joanne Kelly

[New York state, USA]